



WARRANTY POLICY

Air Compressors



Warranty Procedure

Failures occurring within the warranty period must be reported to a Doosan Infracore Portable Power authorized warranty location. Consult your local phone book, visit website www.doosanportablepower.com or call 800.633.5206 for the warranty location nearest you.

Make arrangements with that location to have the machine repaired per terms of the warranty policy. Warranty locations are authorized to travel to machines that were manufactured less running gear or machines which have two or more axles. Single-axle machines must be presented at the warranty location for warranty repairs.

Engines manufactured by Cummins®, Caterpillar® or Kubota® (except C185WKUB-T4i, serial code D95) require the engine manufacturer’s representative to perform the warranty repairs.

Doosan Infracore Portable Power distributors can provide parts, service and warranty repairs on Mitsubishi®, Yanmar®, and John Deere® engines in Doosan Infracore Portable Power equipment.

What the Warranty Covers

Failures which meet the criterion outlined below may be considered as warranty failures:

- A.** Must occur within the published warranty period for the particular product
- B.** Must be the result of a defect in materials or workmanship by the factory, and
- C.** Must not be listed under “Non-Warrantable Items” or “Vendor Components”

Non-Warrantable Items

The following items are not considered as warrantable items:

A. Fuel, hydraulic and lubricating oil, grease and anti-freeze. Air, fuel, hydraulic oil and lubricating oil filter elements and replacement parts as the result of normal use or wear

B. Failure of attachments, accessories or modifications not manufactured or supplied by Doosan Infracore Portable Power

C. Failures and progressive damage resulting from the use of a part not approved by Doosan Infracore Portable Power

D. Failures resulting from improper application, operation, and maintenance or repair practices

E. Damage resulting from negligence or accidents

F. Towing, hauling, loading or unloading costs

G. Loss or damage caused by carrier

H. Repairs required as the result of improper handling, storage or protection

I. Down time or lost production costs

J. Any cost of a replacement or backup unit

K. Telephone or other communication expenses

Vendor Components Not Warranted By Doosan Infracore Portable Power

Vendor components which are warranted directly to the user-purchaser by the manufacturer, including, but not limited to, the following items, are not warranted by Doosan Infracore Portable Power:

- Cummins, Caterpillar and Kubota engines (except C185WKUB-T4i, serial code D95)

- Engine components for Cummins, Caterpillar and Kubota engines such as starters, generators/alternators and regulators.

Failures of these components are to be directed to the manufacturer’s local service representative. Proof of purchase may be required for warranty.

Complete Owner Transfer Form and Mail To:

Doosan Infracore Portable Power
1293 Glenway Drive
Statesville, NC 28625

Attn: Warranty Department

Model _____

Unit S/N _____

Date Delivered _____

New Owner
Signature: _____

Date: _____

Owner Name: _____

Address: _____

City: _____

County: _____

State: _____ Zip: _____

Telephone: _____

Note: Doosan Infracore Portable Power reserves the right to make design changes or modifications of Doosan Infracore Portable Power products at anytime without incurring any obligation to make similar changes or modifications on previously sold units.

Doosan Infracore Portable Power
 1293 Glenway Drive
 Statesville, NC 28625

ATTENTION: WARRANTY DEPARTMENT

Compressor Warranty - Doosan Infracore Portable Power warrants to (I) its authorized distributors, who in turn warrant to the initial user, and (II) its direct customers, that each portable air compressor manufactured by it will be free of defects in material and workmanship for a period until the earliest of (a) twelve (12) months following shipment to the initial user, (b) the accumulation of 2,000 hours of service by the initial user, or (c) eighteen (18) months following the date of delivery from the factory to the distributor.

Doosan Infracore Portable Power will provide a new part or repaired part, at its election, in place of any part which is found upon its inspection to be defective in material or workmanship during the warranty period.

Such part will be repaired or replaced without charge to the initial user during normal working hours at the place of business of a Doosan Infracore Portable Power distributor authorized to sell the type of equipment involved or other establishment authorized by Doosan Infracore Portable Power. User must present proof of purchase at the time of a warranty claim.

This warranty does not apply to failures occurring as a result of:

- A.** Abuse; misuse, negligent repairs, corrosion, erosion, normal wear and tear, alterations or modifications made to the product without express written consent of Doosan Infracore Portable Power
- B.** Failure to follow the recommended operating practices and maintenance procedures as provided in the product's operating and maintenance publications

Accessories or equipment furnished by Doosan Infracore Portable Power, but manufactured by others, including, but not limited to, Cummins, Caterpillar and Kubota engines, shall carry whatever warranty the manufacturers have conveyed to Doosan Infracore Portable Power and which can be passed on to the initial user.

Airends - Doosan Infracore Portable Power warrants that airends will be free of defects in material and workmanship for a period until the earliest of (a) twenty-four (24) months following shipment to the initial user, (b) the accumulation of 4,000 hours of service by the initial user, or (c) thirty (30) months following the date of delivery from the factory to the distributor. The warranty against defects will include replacement of the complete airend, provided the original airend is returned assembled and unopened.

Airend Optional Limited Warranty - When certain conditions are met, the airend warranty period may

be extended until the earliest of (a) sixty (60) months following shipment to the initial user, (b) the accumulation of 10,000 hours of service by the initial user, or (c) sixty-six (66) months following date of delivery from the factory to the distributor. This optional warranty is limited to defects in rotors, housings, bearings and gears and is automatically available when the initial user can demonstrate that it meets the following conditions during the optional warranty period:

1. The original airend is returned assembled and unopened
2. Use of only genuine Doosan parts, fluids, oil and filters
3. Maintenance is performed at prescribed intervals

It is the obligation of the user to provide verification that these conditions have been satisfied when submitting claims under this optional warranty.

Engine Warranty - Engines included in the models listed below will be free from defects in material and workmanship for a period until the earliest of (a) twenty-four (24) months following shipment to the initial user, (b) the accumulation of 4,000 hours of service by the initial user, or (c) thirty (30) months following the date of delivery from the factory to the distributor.

Model	Serial Code**
P185WJD-T4I	D75
P185WYM-T4I	D76
P250WJD-T3	D81
P260/HP220WYM-T3	D82
C185WKUB-T4I	D95
P425WJD-T3	C46

** Serial Code is the last three characters in a serial number – i.e. 414760UFUD75.

Platinum Drive Train Warranty (Optional) –

Doosan Infracore Portable Power warrants that each engine and airend combination listed below will be free from defects in material and workmanship for a period until the earliest of (a) sixty (60) months following shipment to the initial user, (b) the accumulation of 10,000 hours of service by the initial user, or (c) sixty-six (66) months following date of delivery from the factory to the distributor. The starter, alternator, fuel injection system and all electrical components are excluded from the optional warranty. The airend seal and drive coupling are covered by the optional warranty (airend drive belts are not covered).

Model	Serial Code**
P185WJD-T4I	D75
P185WYM-T4I	D76

P250WJD-T3	D81
P260/HP220WYM-T3	D82
C185WKUB-T4I	D95
P425WJD-T3	C46
XP375WJD-T3	C48
HP375WJD-T3	D54
P600 WJD-T3	C54
HP450WJD-T3	C55
VHP400WJD-T3	C56
XP375WJD-T3	C48
HP375WJD-T3	D54
P600 WJD-T3	C54
HP450WJD-T3	C55
VHP400WJD-T3	C56

** Serial Code is the last three characters in a serial number – i.e. 414760UFUD75.

The optional warranty is automatically available when the initial user can demonstrate that it meets the following conditions during the warranty period:

1. The original airend is returned assembled and unopened
2. Use of only genuine Doosan parts, fluids, oil and filters
3. Maintenance is performed at prescribed intervals

It is the obligation of the user to provide verification that these conditions have been satisfied when submitting warranty claims under this optional warranty.

Limited Corrosion Warranty – Doosan Infracore Portable Power offers a limited corrosion warranty for a period until the earliest of (a) sixty (60) months following shipment to the initial user, (b) the accumulation of 10,000 hours of service by the initial user, or (c) sixty-six (66) months following date of delivery from the factory to the distributor. This limited warranty is limited to corrosion of canopy, exterior sheet metal (sidewalls) and belly pans.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (EXCEPT THAT OF TITLE), AND THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL DOOSAN INFRACORE PORTABLE POWER OR ITS AUTHORIZED DISTRIBUTORS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, WHETHER BASED ON CONTRACT, WARRANTY, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE OR OTHERWISE, EVEN IF DOOSAN INFRACORE PORTABLE POWER OR ITS AUTHORIZED DISTRIBUTORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE TOTAL LIABILITY OF DOOSAN INFRACORE PORTABLE POWER AND ITS AUTHORIZED DISTRIBUTORS WITH RESPECT TO THE PRODUCT FURNISHED HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT UPON WHICH SUCH LIABILITY IS BASED.

Postage
 Required