

Warranty Procedure

Failures occurring within the warranty period must be reported to a Doosan Portable Power (“DPP”) authorized dealer. To locate your nearest dealer, visit our website at:

<http://doosanportablepowermobile.maporama.com> or call

1-800-633-5206. Arrange with the dealer to have the machine repaired per the terms of this Warranty Policy.

Travel will be considered up to a maximum of 200 miles each way to a repair location. Travel reimbursement is only available on 825/750 and larger compressors. All others must be transported to the dealer location for warranty repairs.

Other than Kubota, C185WKUB-T4I, serial code D95 and C185WKUBG, serial code F45, engines manufactured by Cummins®, Caterpillar®, Doosan® and Kubota® require the engine manufacturer’s representative to perform warranty repairs.

DPP dealers can provide parts, service and warranty repairs on all Deutz and most Mitsubishi® engines in DPP equipment. Service on Doosan engines in DPP equipment must be performed by technicians who are certified in Doosan engine repair.

What the Warranty Covers

Failures that meet the criteria outlined below may be considered as warranty failures:

- A. Must occur within the published warranty period for the particular product.
- B. Must be the result of a defect in materials or workmanship by the factory, and
- C. Must not be listed under “Non-warrantable Items” or “Vendor Components”.

Non-warrantable Items

The following items are not considered as warrantable items:

- A. Fuel, hydraulic and lubricating oil, grease, anti-freeze, air and oil filter elements, belts, hoses and replacement parts as the result of normal use or wear.
- B. Failures of parts, attachments, accessories, modifications not manufactured or supplied by Doosan Portable Power.
- C. Failures and progressive damage resulting from the use of a part not approved by DPP.
- D. Failures resulting from improper application, operation, and maintenance or repair practices.
- E. Damage resulting from negligence or accidents.
- F. Towing, hauling, loading or unloading costs.
- G. Loss or damage caused by carrier.
- H. Repairs required as the result of improper handling, storage or protection.
- I. Downtime or lost production costs.
- J. Any cost of a replacement or backup unit.
- K. Telephone or other communication expenses.
- L. Shop Supplies

Vendor Components Not Warranted by Doosan Portable Power

Vendor components that are warranted direct to the user-purchaser by the manufacturer, including, but not limited to the following items, are not warranted by DPP:

- Cummins, Caterpillar and Kubota engines (except C185WKUB-T4I, serial code D95 and C185WKUBG, serial code F45).
- Engine components for Cummins, Caterpillar and Kubota engines, such as starters, generator/alternators and regulators.

Failures of these components are to be directed to the representative manufacturer’s local service facility. Proof of purchase may be required for warranty claims.

THE WARRANTIES HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (EXCEPT THAT OF TITLE), AND THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL DOOSAN PORTABLE POWER OR ITS AUTHORIZED DEALERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, WHETHER BASED ON CONTRACT, WARRANTY, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE OR OTHERWISE, EVEN IF DOOSAN PORTABLE POWER OR ITS AUTHORIZED DEALERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE TOTAL LIABILITY OF DOOSAN PORTABLE POWER AND ITS AUTHORIZED DEALERS WITH RESPECT TO THE PRODUCT FURNISHED SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

It is the selling dealer’s responsibility to register each unit sold on Doosan’s Warranty Website by entering current customer information and warranty start date. Any changes in ownership thereafter should be completed by the dealer via the ETR (Equipment Transfer Request) in the warranty system.

Cummins and CAT engines must be registered by the end user at the time of purchase.

Cummins website:
<https://www.cummins.com/support/product-registration>

CAT website:
http://ma-catinfo.com/en_US_engine_warranty_registration

CUMMINS® is a registered trademark of Cummins Inc. CATERPILLAR® is a registered trademark of Caterpillar Inc. KUBOTA® is a registered trademark of Kubota Corporation. MITSUBISHI® is a registered trademark of Mitsubishi Shoji Kaisha, Ltd.

DOOSAN®
Portable Power

WARRANTY POLICY

Air Compressors



(01/2020) Rev O
CPN 22835953

Doosan and the Doosan logo are trademarks of Doosan Corporation

Compressor Warranty

DPP warrants to (i) its authorized North American dealers, who in turn warrant to the initial user, and (ii) direct customers, that each portable air compressor manufactured by it will be free from defects in material and workmanship for a period of (a) twelve (12) months from the date of shipment to the initial user, (b) the accumulation of 3,000 hours of service by the initial user, or (c) eighteen (18) months from the date of delivery from the factory to the dealer, whichever occurs first. This warranty applies to Portable Power compressors located in the US and Canada.

DPP will provide a new or repaired part, at its election, in place of any part that is found upon its inspection to be defective in material or workmanship during the warranty period. Such part will be replaced without charge to the initial user during normal working hours at the place of business of a DPP dealer authorized to sell the type of equipment involved or other establishment authorized by DPP. If requested, user must present proof of purchase at the time of a warranty claim.

This warranty does not apply to failures occurring from:

1. Abuse, misuse, negligent repairs, corrosion, erosion, normal wear and tear, poor fuel quality, or alterations or modifications made to the product without express written consent of DPP.
2. Failure to follow the recommended operating practices and maintenance procedures as provided in the product's operating and maintenance publications.
3. Accessories or equipment furnished by DPP, but manufactured by others, shall carry whatever warranty the manufacturers have conveyed to DPP and which can be passed on to the initial user.

Airends – DPP warrants that the airend will be free of defects in material and workmanship for a period of (a) twenty-four (24) months from the date of shipment to the initial user, (b) the accumulation of 4,000 hours of service by the initial user, or (c) thirty (30) months from the date of delivery from the factory to the dealer, whichever occurs first. The warranty against defects will include replacement of the complete airend provided the original airend is returned fully assembled and unopened.

Optional Limited Major Component Airend Warranty

The airend warranty period may be extended until the earliest of (a) sixty (60) months from the date of shipment to the initial user, (b) the accumulation of 10,000 hours of service by the initial user, or (c) sixty-six (66) months from the date of delivery from the factory to the dealer (with the exception of NHP models) This optional warranty is limited to defects in rotors, housings, bearings and gears. This warranty is automatically available when the initial user registers their machine prior to expiration of the standard warranty and can demonstrate that the unit meets the following conditions during the warranty period:

1. The original airend is returned fully assembled and unopened.
2. All maintenance is completed at prescribed intervals using only genuine Doosan parts, fluids and filters.

It is the obligation of the user to provide verification that these conditions have been satisfied when submitting claims under this warranty. Keep PO's or Invoices.

Products	Package	Airend	Extended Coverage
			Airend
Portable Compressors	1 yr/3000 hrs Parts & Labor	2 yrs/4,000 hrs Parts & Labor	*5 yrs / 10000 hrs limited warranty- requires Doosan fluids & filters

* The optional Extended Warranty is automatically available when the initial user can demonstrate that the following conditions are met during the warranty period:

1. The original airend/engine is returned fully assembled and unopened.
2. All maintenance is completed at prescribed intervals using only genuine Doosan parts, fluids and filters.

The starter, alternator, fuel system components, and all electrical components are excluded from this optional warranty and all NHP models are excluded.

The following chart summarizes warranty time periods applicable to compressor engines and is for reference purposes only. A complete description of the applicable warranties for these engines and emissions is available upon request.

Engines in Compressors	Months	Hours	Extended Coverage
Caterpillar *Must be repaired by Caterpillar.	12 24	Unltd 3000	Contact dealer regarding extended warranty.
Cummins *Must be repaired by Cummins.	24	2000	Contact Your Dealer
Kubota (Model C185WKUB-T41) All other models must be repaired by Kubota	24	4000	Contact Your Dealer
Deutz	24	4000	Contact Your Dealer
Doosan *Must be repaired by Doosan or Bobcat authorized dealer.	24	4000	Contact Your Dealer

Limited Corrosion Warranty – Doosan Portable Power provides a limited corrosion warranty for a period of (a) sixty (60) months from the date of shipment to the initial user, (b) the accumulation of 10,000 hours of service by the initial user, or (c) sixty-six (66) months from the date of delivery from the factory to the dealer, whichever occurs first. This warranty is limited to corrosion of canopy, exterior sheet metal (sidewalls), and belly pans.