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DOOSAN[®]

Portable Power

WARRANTY POLICY

Light Compaction Equipment



It is the selling dealer's responsibility to register each unit sold on Doosan's Warranty Website by entering current customer information and warranty start date. Any changes in ownership thereafter should be completed by the dealer via ETR (Equipment Transfer Request) in the warranty system.

HONDA® is a registered trademark of Honda Motor Company, Ltd. KUBOTA® is a registered trademark of Kubota Corporation.

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Light Compaction Warranty

Doosan Portable Power (DPP) warrants to (i) its authorized North American dealers, who in turn warrant to the initial user, and (ii) direct customers, that each new Doosan light compaction unit will be free from defects in material and workmanship for a period until (a) twelve (12) months from the date of shipment to the initial user or (b) eighteen (18) months from date of delivery from the factory to the dealer, whichever occurs first. This warranty applies to Portable Power light compaction units located within the US and Canada.

US & Canada

For products purchased in the United States or Canada that have remained therein throughout the warranty period, DPP will provide a new part or repaired part, at its election, in place of any part that is found upon its inspection to be defective in material or workmanship during the warranty period prescribed above. Such part will be repaired or replaced without charge to the initial user during normal working hours at the place of business of a DPP dealer who is authorized to sell the product or other establishment authorized by DPP. In order to be eligible for this warranty service, the initial user must present proof of purchase at the time of exercising this warranty.

Warranty Procedure

Failures occurring within the warranty period must be reported to a DPP authorized warranty location. Visit our website <http://doosanportablepower.maporama.com/index.html> or call 1-800-633-5206 to locate the nearest dealer. Arrange with the warranty service provider to have the machine repaired per the terms of the warranty policy.

Components not manufactured by DPP, including engines, may require the manufacturer's representative to perform warranty repairs. Engine warranty for machines with Honda® and Kubota® engines are provided by the respective manufacturer.

What the Warranty Covers

Failures that meet the criteria outlined below may be considered as warranty failures:

- A. Must occur within the published warranty period for the particular product.
- B. Must be the result of a defect in materials or workmanship by the factory, and
- C. Must not be listed under "Non-warrantable Items" or "Vendor Components".

Non-warrantable Items

The following items are not considered as warrantable items:

- A. Fuel, hydraulic and lubricating oil, grease, anti-freeze, air and oil filter elements, belts, hoses and replacement parts as the result of normal use or wear.
- B. Failure of parts, attachments, accessories, or modifications not manufactured or supplied by DPP.
- C. Failures and progressive damage resulting from the use of a part not approved by DPP.
- D. Failures resulting from improper application, operation, and maintenance or repair practices.
- E. Damage resulting from negligence or accidents.
- F. Towing, hauling, loading or unloading costs.
- G. Loss or damage caused by carrier.
- H. Repairs required as the result of improper handling, storage or protection.
- I. Downtime or lost production costs.
- J. Any cost of a replacement or backup unit.
- K. Telephone or other communication expenses.
- L. Shop supplies

Vendor Components Not Warranted by Doosan Portable Power

Vendor components that are warranted directly to the user-purchaser by the manufacturer, including, but not limited to the following items, are not warranted by DPP:

- Engines other than Honda or Kubota
- Engine starters, generators/alternators, and regulators other than Honda or Kubota.
- Selected Accessories.

Failures of these components are to be directed to the representative manufacturer's local service for claim consideration. Proof of purchase may be required for warranty.

The warranty for US and Canada does not apply to failures occurring as a result of abuse, misuse, negligent repairs, corrosion, erosion, events beyond the control of DPP (including weather events, terrorism, etc.), normal wear and tear, alterations or modifications made to the product without express written consent of DPP, or failure to follow the recommended operating practices and maintenance procedures as provided in the product's operating and maintenance publications. This warranty does not cover replacement of scheduled service items such as oil, filters and wear items.

Components and accessories furnished by DPP, but manufactured by others, including, but not limited to, engines, shall carry whatever warranty the manufacturers have conveyed to DPP to be passed on to the initial user.